

Part 1 – Agency Profile

Agency Overview

The Idaho Industrial Commission administers the Idaho Workers' Compensation Law (Title 72, Chapters 1-8, Idaho Code). The Industrial Commission is statutorily required to settle disputed workers' compensation cases, serve as an appeals court for the Idaho Department of Labor's unemployment claims, maintain files on all Idaho workers' compensation claims, ensure that all employees subject to Title 72 are insured, provide vocational rehabilitation services to injured workers, and administer the Idaho Crime Victims Compensation Program.

The Commission is comprised of a three-member panel, appointed by the governor. One member must be an Idaho licensed attorney, one must represent employers and one must represent workers. The Commission is assisted in administering its day-to-day activities by a director who serves at a level between the Commissioners and staff to coordinate the activities of the four functional divisions of the agency: Compensation, Adjudication, Rehabilitation and Crime Victims.

The Industrial Commission is a relatively small agency with approximately 141 employees statewide. The main office is in Boise and there are an additional eleven field offices throughout the state. The field offices house staff from the Rehabilitation Division and Employer Compliance.

Core Functions/Idaho Code

Adjudication Division – ensures the timely processing and resolution of disputed workers' compensation claims and medical fee disputes; provides an alternative method of resolving disputes through mediation; provides judicial review of unemployment insurance appeals from the Idaho Department of Labor; hears appeals from determinations made by the Crime Victims Compensation Program. (Title 72, Chapters 1-8, Idaho Code)

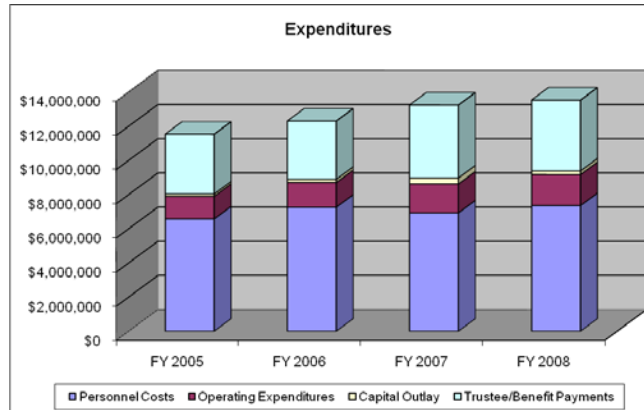
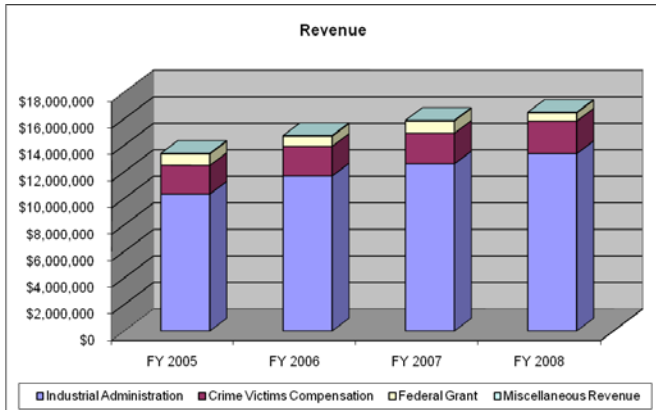
Compensation Division – evaluates insurance carriers requesting to write workers' compensation insurance and employers requesting to become self-insured; ensures adequate securities are on deposit with the State Treasurers Office to cover outstanding awards; enforces the insurance requirements of the Idaho Workers' Compensation Law; and ensures that workers' compensation benefits are paid properly and timely. (Title 72, Chapters 1-8, Idaho Code)

Rehabilitation Division – assists injured workers to maximize their medical recovery while facilitating an early return to employment, which is as close to possible to the worker's pre-injury wage and status. (Title 72, Chapters 1-8, Idaho Code)

Crime Victims Compensation Program – provides financial assistance to victims of crime for health care and related expenses that are incurred as a result of criminally injurious conduct. The program also pays for sexual assault forensic examinations. (Title 72, Chapter 10, Idaho Code)

Revenue and Expenditures

Revenue	FY 2005	FY 2006	FY 2007	FY 2008
Industrial Administration	\$10,328,100	11,686,200	12,602,700	13,370,800
Crime Victims Compensation	\$2,156,700	2,237,000	2,312,800	2,455,000
Federal Grant	\$866,500	764,200	923,200	623,000
Miscellaneous Revenue	<u>\$30,200</u>	<u>39,400</u>	<u>32,600</u>	<u>32,100</u>
Total	\$13,381,500	14,726,800	15,871,300	16,480,900
Expenditure	FY 2005	FY 2006	FY 2007	FY 2008
Personnel Costs	\$6,574,000	7,261,300	6,925,400	7,354,700
Operating Expenditures	\$1,323,300	1,443,400	1,694,200	1,815,400
Capital Outlay	\$137,700	187,300	352,300	211,500
Trustee/Benefit Payments	<u>\$3,492,400</u>	<u>3,408,300</u>	<u>4,263,700</u>	<u>4,142,800</u>
Total	\$11,527,400	12,300,300	15,935,600	13,524,400



Profile of Cases Managed and/or Key Services Provided

Cases Managed and/or Key Services Provided	FY 2005	FY 2006	FY 2007	FY 2008
COMPENSATION				
• Workers' Compensation Claims Filed	42,344	44,622	44,322	42,457
○ Medical Only	35,796	38,039	37,414	38,410
○ Time-Loss	6,501	6,520	6,872	4,024
○ Fatalities	47	36	36	23
• Cases Referred to Investigator	6,435	6,804	7,711	9,053
• Cases Brought Into Compliance	2,667	2,601	2,233	2,630
REHABILITATION				
• Cases Rehabilitated, Returned to Work as a Result of Division Services	1,439	1,480	1,617	1,478
CRIME VICTIMS COMPENSATION				
• Crime Victims Claims Filed	1,912	2,000	2,420	2,405
• Decisions Made	1,389	1,867	2,321	2,208
○ Awards	1,096	1,199	1,697	1,636
○ Denials	293	608	623	572
• Crime Victims Compensation Paid	2,241,110	2,351,567	3,183,800	3,183,997
ADJUDICATION				
• Workers' Compensation Complaints Filed	1,248	1,112	995	1,175
• Workers' Compensation Hearings Held	113	120	117	102
• Mediations Held	486	425	442	645
• Claims Successfully Mediated	851	830	811	719
• Unemployment Decisions Issued (Includes Reconsiderations)	664	578	472	470

Performance Highlights

1. As a result of contact by the Employer Compliance department, an additional 14,175 employees were covered by Workers' Compensation in FY08.
2. The Industrial Commission successfully implemented a Medical Fee Schedule designed to provide cost containment while providing timely and accessible medical treatment for injured workers.
3. Twenty additional constituents were certified through the Workers' Compensation Specialist training program, and twenty-eight re-certifications were issued to past graduates.
4. Benefits administration worked with the Department of Insurance to review and re-write the workers' compensation questions for the Idaho Licensed Independent Adjuster examination.
5. A primary goal of the Rehabilitation Division last year was to increase referrals, and the program saw an increase of nearly 6% in new case referrals in FY 08.
6. Eighty-nine percent of injured workers who were rehabilitated to employment, returned to 90% of their wage. Sixty-four percent also returned to their time-of-injury employer.
7. Of the mediations held in FY08, 92% were successfully mediated. Of the 752 claims mediated in those sessions, 96% were settled successfully.
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Part II – Performance Measures

Performance Measure	2005	2006	2007	2008	Benchmark
1. Issue workers' compensation decisions within 90 days following the date case goes under advisement.	44	54	85	89	90
2. Return injured workers to employment where they earn at least 90% of their pre-injury wage.	88%	87.5%	88.1%	88.6%	90%
3. Determine eligibility within an average of 90 days following receipt of application for compensation for Crime Victims Program.	137	128	92	59	100
4. Pay CV's first bill within an average of 120 days from receipt of the application for compensation.	176	173	137	132	150

For More Information Contact

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